

MONEY TRANSFER HISTORY REQUEST INSTRUCTIONS

- 1) Accurately complete all fields
- 2) Sign and date
- 3) Include a copy of your valid photo identification
- 4) 3rd Party Requestors **must** provide additional documentation (i.e. Power of Attorney, Authority for Deceased, etc.*)
- 5) Submit completed form, copy of photo ID, and any additional required documentation via MoneyGram's secured file transfer system: <https://securefiletransfer.moneygram.com>
 - a. Enter requestor's e-mail address into **Sender email** field
 - b. Enter historicalrequests@moneygram.com into **Recipient email** field
 - c. Click **ATTACH FILE(S)** to upload required documents
 - d. Enter characters shown in Captcha Field
 - e. Submit by clicking **SEND NOW**



MoneyGram.
bringing you closer

Send Files

consumers@e-mail.com ← REQUESTOR'S E-MAIL ADDRESS

historicalrequests@moneygram.com

ATTACH FILE(S) ← CLICK HERE TO UPLOAD DOCUMENTS

Money Transfer Transaction History Request

IMPORTANT INFORMATION

- ☞ Records are retained in accordance with applicable legal requirements
- ☞ Please complete one form per consumer regardless if they reside in the same household
- ☞ MoneyGram endeavors to process within 10 business* days after receipt
*Please note, incomplete, missing, or illegible documents will delay processing time
- ☞ Money Transfer History Reports include the following information:
 - Reference Number(s)
 - Transactions Amount(s)
 - Transactions Fee(s)
 - Sender's Name(s)
 - Receiver's Name(s)

MONEY TRANSFER HISTORY REQUEST FORM

Requestor's Information:

I am the Sender

I am the Receiver

I am a 3rd Party

FIRST NAME:	
LAST NAME:	
ADDRESS:	
CITY:	
COUNTRY:	
PHONE #:	

Report delivery information

E-MAIL ADDRESS:	
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Search Dates *Records are typically retained for seven (7) years and/or in accordance with applicable law

START SEARCH DATE:	
END SEARCH DATE:	

Request Details

All Transactions Specific transaction(s) as noted below

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Previous and/or alternative name(s), address(es), and/or phone number(s)

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MoneyGram will search our records based on the information provided in this form, any additional searches must be submitted via a new request.

By submitting this form, you consent to the collection, use, disclosure and transfer (including cross-border transfer) of your personal data information as described in our Privacy Notice, which is available on our website at www.moneygram.com/privacy-notice.

I authorize MoneyGram International, to release all records concerning transactions for the above-mentioned dates. I release MoneyGram from all claims, damages, or expenses of any this information. I certify that I have the authority to release information.

SIGNATURE: DATE: